

Content Management Consulting



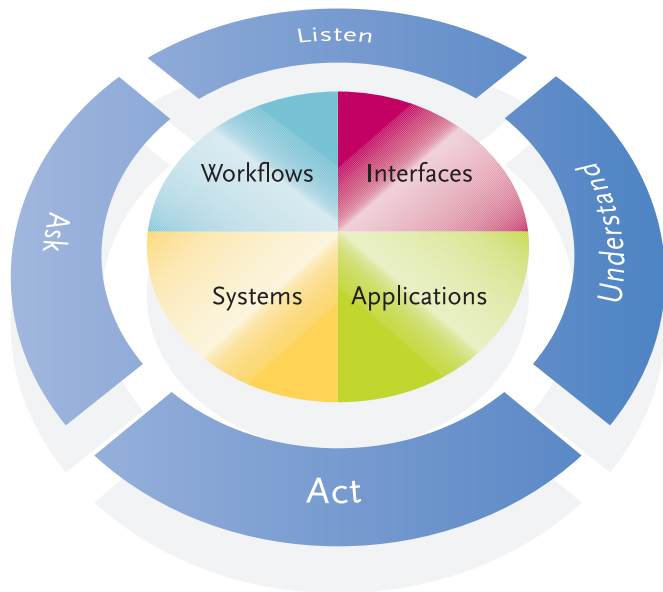
→ Your challenges

- You need processes that ensure consistency throughout your content lifecycle,
- You have unconnected systems, resulting in redundant and often conflicting information,
- You want experts to have a look at your current environment,
- Content and Document Management (CM & DM) solutions on offer come with expensive systems delivered by ... those who recommended them,
- You want to drive change while having a good view on requirements, usage and information systems,
- You need a lasting solution for your CM/DM from a certified supplier,
- Your Total Cost of Ownership (TCO) is too high, and you do not know where to cut back.

→ We can help

- We analyse the current situation and study opportunities that either use and expand your current content and documentation environment, or migrate it to a new one. Feasibility studies determine which future solution *you* will choose. We then deliver specifications and assist you in the implementation,
- Our approach to consulting is both ...
 - ... *document-centric*:
 - document engineering,
 - documentation studies and production,
 - information management,
 - document outsourcing,
 - ... *and logistics-/process-centric*:
 - process design and content modelling,
 - system architecture,
 - translation and terminology management,
 - compliance and standardisation,
 - supply chain management.
- We are experts in multilingual content management solutions,
- We support you in each step, from conception to implementation and maintenance,
- We focus on quality (ISO 9001:2000, EN 9100, ISO 27001).

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→ Your benefits

- We master many popular content and document management tools (proprietary and open-source), hence are able to optimize your existing CM/DM solution,
- Working with our experts ensures knowledge transfer and shortens the turnaround time of your process acceptance,
- We integrate your environment into others, thereby maximising the usage of legacy systems,
- We offer interfaces (user and machine) that guarantee the most efficient solution,
- We have adopted DIN 69905, as it allows for translation processes with improved traceability and versioning, compliance, computer-aided translation (automation, memories, terminology management, pre-translation), and integration of your documentation into Content Management Systems (CMS),
- We assist you in implementing new processes, so that you are never on your own,
- Dependent services (e.g. translation & publishing) become more reliable and less expensive,
- We develop business cases demonstrating cost-efficiency, in order for you to lower both your TCO and operating cost.

→ References

Airbus
Alcatel-Lucent
Alstom
ArcelorMittal
City of Amsterdam
Dutch Data Protection Authority
L-3 Communications
Police Grande-Ducal (Luxembourg)

Renault-Nissan
Roche Diagnostics
Sagem
Schlumberger
Thales
Trumpf
Univé
Valeo

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